



Bolster AI Customer Abuse Mailbox

Bolster Customer Abuse Mailbox helps enterprise brands like yours quickly detect and stop phishing and impersonation scams. Using AI and crowd-sourced reports from your customers, we automate the detection and remediation process, keeping your brand safe while saving your team time and resources.

Why You Need Customer Abuse Mailbox

Phishing Threats Are Costly



Major brands are receiving upwards of 30,000 customer-reported phishing emails per month on average.



Manual reviews of emails take upwards of 6 mins per email.



2 out of 3 emails are false positive, creating a lot of noise and increasing the tier 1 triage costs.



Manual Process can take weeks per takedown, leading to lost customer trust and increased operational costs.



A phishing report from 1 customer can uncover campaigns targeting tens of thousands or more, revealing widespread threats that impact the broader customer base.

The Impact



15% of scammed customers do not renew their services



30% create costly support tickets at ~\$5 per ticket



Account takeover scams can cost companies upward \$500 per user

How It Works



Al-Powered Detection

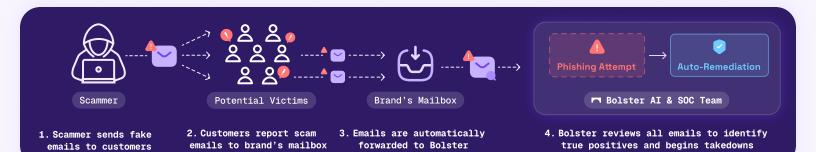
Analyzes customer-reported emails for phishing by detecting intent, brand impersonation through logos, suspicious links, sender details, and malware in attachments.

2 Automated Takedowns

Bolster's Al agents + SOC team handle threats end-to-end, reducing response times from days to hours.

3 Customer Communication

Automatically informs customers about threat resolutions, building trust and engagement.





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Key Benefits

Protect Your Customers

Stop phishing scams, protect your customers, and safeguard your reputation.

Automate Your Defense

Al and SOC teams collaborate to handle thousands of phishing reports efficiently.

Build Customer Loyalty

Show customers their safety is your priority, strengthening trust and retention.

Save Time and Costs

Cut manual processing by 50%, freeing up your team to focus on strategic priorities.

What Makes Bolster Different

Crowd-Sourced Model

Engage your customers to report phishing, creating a broader security net.

True Positive Insights

Our solution helps you focus on the real threats that need action while eliminating the time wasted on reviewing positives.

Global Reach

Handles complex takedowns across multiple countries in just hours.

Scalable Solution

Designed for enterprises processing tens of thousands of phishing reports monthly.

Manual Triage vs. Bolster

Process	Manual Triage	With Bolster
Average Time to Review Email for Scam	6 mins	5 seconds
Average Time per Takedown	2 weeks+	80% are taken down within 72 hours
True Positives Handled	Limited by capacity	Scalable to thousands monthly
False Positives Reviewed	2 out of 3 emails (wasted time)	Automated filtering
Customer Communication	Delayed or inconsistent	Automated in real-time

Proven Results



99.999%

detection accuracy rate



Hours vs. Days

Threats neutralized within hours



98.6% Manual Reduction Easing Internal team workloads

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Ready to Strengthen Your Brand's Defense?

Contact us today to see how Bolster Customer Abuse Mailbox can protect your business, save time, and build customer trust.

Request a Demo

